

Dear Sir/Madam,

Thank you for your purchase via our webshop. We hope that you are happy with your recent delivery.

We made every attempt to deliver the products to you in best way possible, but you might have additional questions/remarks. Please carefully read this information.

Returning

Items may be returned in consultation with the customer service from the webshop via email info@hcmewebshop.com or phone **+31 (0)88 862 00 50** in order to get an unique RA number. You are allowed to do so within 14 days of receiving your order. Please ALWAYS contact our customer service before you return anything.

Returned products must be sent to us in their original package, unworn and in like-new condition along with the original invoice/packing slip and this filled out form. Please make sure that the given RA number is mentioned clearly on the address label when you return products to us.

Return address:
The Merchandise Company B.V.
RA : xxxx
Tolhuisweg 5
6071 RG Swalmen
The Netherlands

In order to better serve you in the future, it would be very helpful if you fill out the following information.

Article number	Qty	Description	Colour/Type/Size	Return code*

***Return codes :**

100 Damaged in shipment	200 Defective	300 Wrong ordered
400 Wrong delivered	500 Arrived too late	600 Too big
700 Too small	800 Not as advertised	900 Did not like the colour

After we have received the returned item(s), we will refund your payment within 30 days. Please fill out your bank details:

Account name : _____ Account number : _____
IBAN : _____ BIC : _____
City : _____ Country : _____

Orders that are sent "return to sender" to us without consulting us first will not be processed. These will be forwarded back to you immediately and you will be responsible for any possible additional costs.

Questions or remarks?

If you have any question or remark, please do not hesitate to contact us, our support team will be pleased to assist you. You can contact us via email : rick@themerchandisecompany.nl or phone +31 (0)88 862 00 50 .

Name :	Invoice number :
Address :	Order date :
Zip code + City :	Email :
Country :	Signature :